Kirloskar Ferrous Industries Limited: Privacy Policy

Kirloskar Ferrous Industries Limited (hereinafter referred to as "KFIL" "We", "Us", "Our") owns and manages the website www.kirloskarferrousindustries.com and its other digital platforms and applications ("Website").
This Privacy Policy ("Privacy Policy") explains how We may collect, use, store, disclose or otherwise process your personal data when using our websites or through any other mean that We may employ to process your personal data.
This policy also describes the rights you have with respect to your personal data.
We are committed to providing the highest level of protection regarding the Processing of their employees', vendors' and clients'/customers' personal data based on applicable data protection laws and regulations.

This Privacy Policy applies to all current and former users (collectively "You" or "Your") accessing or using our website, or otherwise engaging with us through email or other means. By accessing or using our website or by otherwise giving us your information, You confirm that you have read and understood and agreed to the practices outlined in this Privacy Policy.

We value your privacy as if it were our own.

We process personal data collected during visits to our websites according to the legal provisions applicable in India. This privacy policy describes the information about you that KFIL collects through this website, how that information is used, maintained, shared, protection and how you can update it.

Applicability

This Policy is applicable to personal information and sensitive personal data or information collected by us or our representatives directly from you or through our online portals, mobile apps and electronic communications as also any information collected by our business applications or by any physical means.

By submitting your personal information through this KFIL website, you shall be consenting to it being processed in the manner described in this Policy by KFIL around the world and our hosting organizations around the world.

Definitions

Personal information

Personal information means any information that relates to any person, which either directly or indirectly, in combination with other information available or likely to personally identify the person.

Sensitive personal data or information -

Sensitive personal data or information of a person means such personal information which consists of information relating to but not limited to:

- Password
- Biometric Information etc.
- Date & Place of Birth
- Nominee Details etc.
- Bank Account or Credit Card or Debit Card or other payment instrument details.
- Physical, Physiological and Mental Health Condition

1. Personal data that we collect

Personal data refers to data that lets KFIL know the specifics of who you are and which may be used to identify, contact or locate you (e.g. name, age, gender, mailing address, telephone number and e-mail address, financial information such as Bank account or credit card or debit card or other payment instrument details). We collect your personal data when you provide us in scenarios such as in response to a survey, in case you register for events, when registering for personalized services, request information about our products or use our services or request customer support. We may ask you to provide your personal data relevant for the scenarios such as your name, address, pin code, phone number, email address, IP Address, location data, information about your device, etc. KFIL collects personal data about you when you interact with this site and/or utilize services offered on this site. For example:

If you apply for a job or other staffing opportunity through this site, you will be asked to submit your resume and as well as other contact information such as your email address, phone number, mailing address and other details. We will use this information to consider you for the job opening that you specify. We may also use this information to contact you regarding other staffing opportunities, both opportunities advertised on this site.

We may use a third party service provider to assist us with some features of our site. Our service provider will receive your information on our behalf and will not be permitted to use it for any other purpose.

We may also ask you for personal data in connection with other interactions you have with this website, including when you answer a survey and when you report a problem with this site or services offered on this site.

- We collect your personal data if you wish to do business with us in the form of dealership / distributorship (through dealer / distributor applications)

We also collect personal data from third parties such as our partners, service providers, and publicly available websites, to offer services we think may be of interest and to help us maintain data accuracy, provide, and enhance the services. KFIL websites may contain links to other websites. KFIL shall not be responsible for the privacy policys or the content of such websites even if:

You accessed the third party website using links from our website; or

- You linked to our website from a third party website.

In general, you can visit KFIL website on the Internet without telling us who you are or providing personal information. Such use does not result in any personally identifiable data being collected or stored. We may however collect information about you when you visit KFIL website, use our services, or view our online advertisements. Having said that, unless you submit personal information about yourself by filing in any form on the KFIL website or by sending us an e-mail, we are not obliged to maintain any other personal information as a result of your access and usage of this KFIL website.

2. How we use your personal data

We can only use your personal data if we have a proper reason for doing so. We only use your data for one or more of these reasons:

To fulfil a contract, we have with you, or

- If we have a legal duty to use your data for a particular reason, or

When we get your consent to use it, or

- When it is in our legitimate interests which are our business or commercial reasons for using your data, but even so, we will not unfairly put our legitimate interests above what is best for you.
- Once your details are submitted, KFIL has the rights to use the data & imagery for any marketing activities in the future.

The testimonial quote/message/expressions shared by you could be modified while maintaining the essence, but to fit into any of our upcoming campaigns.

The use of your information is subject to the privacy policy in effect at the time of our use. KFIL uses information provided to us for our general business use. This may include the following purposes:

- To respond to your requests;
- To provide services to you including customer services issues;To send communications to you about our or our affiliates current services, new services or promotions that we are developing, and opportunities that may be available to you;
- To alert you to new features or enhancements to our services
- To communicate with you about job or career opportunities about which you have inquired;
- To ensure that our site and our services function in an effective manner for you;
- To measure or understand the effectiveness of advertising and outreach.
- Marketing and events: We use personal information to deliver marketing and event communications to you across various platforms, such as email, telephone, text messaging, direct mail, and online. If we send you a marketing email, it will include instructions on how to opt out of receiving these emails in the future. Please remember

that even if you opt out of receiving marketing emails, we may still send you important service information related to your accounts and subscriptions.

Legal obligations: We may be required to use and retain personal information for legal and compliance reasons, such as the prevention, detection, or investigation of a crime; loss prevention; or fraud. We may also use personal information to meet our internal and external audit requirements, information security purposes, and as we otherwise believe to be necessary or appropriate under applicable law, which may include laws outside your country of residence;

To respond to requests from courts, law enforcement agencies, regulatory agencies, and other public and government authorities, which may include such authorities outside your country of residence;

We endeavor to collect only such information that is reasonably necessary to perform services for you or to respond to your inquiries. You are responsible for ensuring that the information you provide is accurate, complete and current.

3. When we share personal data

KFIL shares or discloses personal data when necessary to provide services or conduct our business operations. If KFIL intends to transfer your personal data outside, KFIL shall take steps to ensure that your privacy rights continue to be protected and shall ensure that adequate safeguards are in place. We neither collect any Special Categories of Personal Data about you (this includes details about your race or ethnicity, religious or philosophical beliefs, sex life, sexual orientation, political opinions, trade union membership, information about your health and genetic and biometric data) nor do we collect any information about criminal convictions and offences.

KFIL may disclose information about you to unaffiliated third-party customers of KFIL in connection with your application for staffing opportunities advertised on this site, or in connection with opportunities advertised on a website of one of our affiliates. For example -

1. Within KFIL: Our businesses around the world are supported by a variety of KFIL teams and functions, and personal information will be made available to them if necessary for the provision of services, account administration, sales and marketing, customer and technical support, and business and product development. All of our employees and contractors are required to follow our data protection and security policies when handling personal data.
2. Our business partners: We occasionally collaborate with other organizations to deliver cobranded services, provide content, or to host events, conferences, and seminars. As part of these arrangements, you may be a customer of both KFIL and our partners, and our partners and we may collect and share information about you. KFIL will handle personal data in accordance with the privacy policy.
3. Our third-party service providers: We collaborate with service providers around the world for any support needed. Personal data may be made available to these parties only when necessary to fulfil the services they provide to us, such as software, system, and platform support; direct marketing services; cloud hosting services; advertising; and order fulfilment and delivery. Our third-party service providers are not permitted

to share or use personal data we make available to them for any other purpose than to provide services to us.

4. Third parties for legal reasons: We will share personal data when we believe it is required, such as:

   To comply with legal obligations and respond to requests from government agencies, including law enforcement and other public authorities, which may include such authorities outside your country of residence.

   In the event of a merger, sale, restructure, acquisition, joint venture, assignment, transfer, or other disposition of all or any portion of our business, assets or stock (including in connection with any bankruptcy or similar proceedings)

   To protect our rights, users, systems, and services.

4. Where we store and process personal data

KFIL as a global organization, we take steps to ensure that the information we collect is processed according to this privacy policy and the requirements of applicable law wherever the data is located. We collaborate with third parties such as cloud hosting services, suppliers, and technology support located around the world to serve the needs of our business, workforce, and customers. We take appropriate steps to ensure that personal data is processed, secured, and transferred according to applicable law.

KFIL will not sell or rent your personal data to anyone. In some cases such as to provide the product or service you have requested, we may need to disclose or transfer your personal data within KFIL or to third parties if required.

5. How we secure personal data

KFIL uses appropriate technologies and procedures to protect your personal data. Our information security policies and procedures are closely aligned with widely accepted international standards and are reviewed regularly and updated as necessary to meet our business needs, changes in technology, and regulatory requirements.

Policies and procedures: KFIL employs reasonable technological, physical and operational security procedures intended to protect your personal data from loss, misuse, alteration, or unintentional destruction. Our security measures are periodically reviewed and updated in an effort to provide appropriate security for all the data collected about you.

- We place appropriate restrictions on access to your personal data.
- We implement appropriate security measures and controls, including monitoring and physical measures, to store and transfer data securely

We provide training on privacy, information security, and other applicable matters on a regular basis for our employees and contractors/service providers who have access to personal data

- We take steps to ensure that our employees and contractors/service providers operate in accordance with our information security policies and procedures and any applicable contractual conditions.

6. Cookies

From time to time, we may use a standard technology called a "cookie". A cookie is a small text file that is placed on a computer or other device and is used to identify the user or device and to collect information. Cookies are typically assigned to one of four categories, depending on their function and intended purpose: necessary cookies, performance cookies, functional cookies, and cookies for marketing purposes. A cookie cannot retrieve any other data from your hard drive, pass on computer viruses, or capture your e-mail address. Currently, websites use cookies to enhance the user's visit; in general, cookies can securely store a user's ID and password, personalize home pages, and identify which parts of a site have been visited. It is possible to set your browser to inform you when a cookie is being placed. This way you have the opportunity to decide whether to accept the cookie. By showing how and when our visitors use this web site, this information can help us to improve our site on a continual basis.

7. Children

We do not provide services directly to children or proactively collect their personal information. Parents or guardians may authorize children (as defined by the regulators) to use the KFIL site provided they assume all responsibility and legal liability for the conduct of such child including, without limitation, monitoring the child's access and use of the KFIL site.

8. Your rights and your personal data

We respect your right to access and control your information, and we will respond to requests for information and, where applicable, will correct, amend, or delete your personal information.

In such cases, we will need you to respond with proof of your identity before you can exercise these rights. The right to access information: At any point you can contact us to request the information we hold on you as well as why we have that information, who has access to the information and where we obtained the information from. Once we have received your request we will respond within one month. There are no fees or charges for the first request but additional requests for the same data may be subject to an administrative fee.

The right to correct and update the information: If the data we hold on you is out of date, incomplete or incorrect, you can inform us and your data will be updated.

- The right to have your information erased: If you feel that we should no longer be using your data or that we are illegally using your data, you can request that we erase the data we hold. When we receive your request we will confirm whether the data has been deleted or the reason why it cannot be deleted in case we need it for our legitimate interests or regulatory purpose(s).

The right to data portability:

You have the right to request that we transfer some of your data to another controller. We will comply with your request, where it is feasible to do so, within one month of receiving your request.

- The right to withdraw your consent to the processing at any time for any processing of data to which consent was sought. You can withdraw your consent easily by telephone, email, or by post (refer to consent withdrawal form).
- The right to object to the processing of personal data where applicable.
- The right to lodge a complaint with the Data Protection Representative.

9. How long do we keep your personal data?

We retain personal information for as long as we reasonably require it for legal or business purposes. In determining data retention periods, KFIL takes into consideration local laws, contractual obligations, and the expectations and requirements of our customers. When we no longer need personal information, we securely delete or destroy it.

10. Changes to Our Privacy Policy

KFIL may update privacy policy from time to time. We encourage you to check our website frequently to see the current privacy policy so that you may stay informed of how KFIL is using and protecting your information. Whenever a change to this policy is significant, we will place a prominent notice on this website and provide an updated effective date.

11. Appropriate, Ethical and Legally Compliant Use

By using this site, you agree (a) not to disrupt or interfere with the security of, or otherwise abuse, the web site, or any services, system resources, accounts, servers or networks connected to or accessible through the site or affiliated or linked web sites; (b) not to disrupt or interfere with any other user's enjoyment of the site or affiliated or linked web sites; (c) not to upload, post or otherwise transmit through or on this site any viruses or other harmful, disruptive or destructive files; (d) not to use or attempt to use another's account, service or system without authorization from KFIL or create or use a false identity on this site; (e) not to transmit through or on this site spam, chain letters, junk mail or any other type of unsolicited mass email to people or entities who have not agreed to be part of such mailings (f) not to divulge your username and password to others either on or off the site; (g) not to attempt to obtain unauthorized access to the site or portions of the site which are restricted from general access; and (h) otherwise comply with all laws and requirements for use of this web site, including those that apply to the data that it contains.

12. Phishing or False Emails/SMS

If you receive an email/SMS that appears to be from KFIL that requests personal information (such as your credit card, login, or password), or that asks you to verify or

confirm your account or other personal information by clicking on a link, that email / SMS was likely to have been sent by someone trying to unlawfully obtain your information. We do not ask for this type of information in an email / SMS. Do not provide the information or click on the link.

Please contact us at kfilinvestor@kirloskar.com if you have any suspicion.

13. Questions/Contact Information

If you have questions or comments regarding this privacy policy, please contact us, or at:

E-mail: kfilinvestor@kirloskar.com

14. Grievance Redressal:

If you have any grievance with can be addressed under this policy, please contact the Grievance Officer appointed under the policy at:

E-mail: kfilinvestor@kirloskar.com

Contact No: 020-69065040

The Grievance officer will acknowledge the aggrieved party the receipt of the complaint within 36 (thirty six) hours and try to redress the grievance within a period of 1 (one) month from the date of receipt of the grievance. Complaint Registration Number (CRN) will be shared with the aggrieved party to track status of the complaint and for future correspondence.

15. Catalog Information:

The catalog information is furnished for the convenience of our customers and is accurate as possible. However, the manufacturer makes no guaranty expressed or implied, as to its accuracy or availability of listed products. All other specifications and application information are taken from authoritative information. Every attempt has been made to supply original factory installation information. Many manufacturers offer engine options on specific models; manufacturers may make production line changes on a model during the production year; owners may modify equipment. KFIL is not responsible for misapplications.

16. Intellectual Property:

The names, images and logos identifying KFIL, or third parties and their products and services are subject to copyright, design rights and trademarks of KFIL and/or third parties. Nothing contained in these terms shall be construed as conferring by implication, estoppel or otherwise any license or right to use any trademark, patent, design right or copyright of KFIL or any other third party.

17. Disclaimer

The materials provided at this site are provided "as is" without any warranties, express or implied, including warranties of merchantability, fitness for a particular purpose, or non-infringement of intellectual property. KFIL further does not warrant the accuracy and

completeness of the materials at this site. KFIL may make changes to the materials at this site, or to the products and prices described in them, at any time without notice. The materials at this site may be out of date, and KFIL makes no commitment to update the materials at this site. Information published in this site may refer to products, programs or services that are not available in your country or local area. Consult KFIL directly for information regarding the products, programs and services that may be available to you.

18. Limitation of Liability

In no event shall KFIL, its suppliers, or other third parties mentioned at this site be liable for any damages whatsoever (including, without limitation, consequential damages and those resulting from lost profits, lost data or business interruption) arising out of the use, inability to use, or the results of use of this site, any web sites linked to this site, or the materials or information contained at any or all such sites, whether based on warranty, contract, tort or any other legal theory and whether or not advised of the possibility of such damages. If your use of the materials or information from this site results in the need for servicing, repair or correction of equipment or data, you assume all costs thereof. The data and information presented on this web site is believed to be accurate but should not be relied upon by the user for any purpose. Any and all liability for the content or any omissions from this web site, including any inaccuracies, errors, or misstatements in such data or information is expressly disclaimed. KFIL disclaims any liability for use of KFIL products in applications other than those for which they are designed.

19. Jurisdiction

If you choose to visit the website, your visit and any dispute over privacy is subject to this Policy and the website's terms of use. In addition to the foregoing, any disputes arising under this Policy shall be governed by the laws of India and the Courts in Pune, Maharashtra, India shall have exclusive jurisdiction to adjudicate any dispute arising under this Policy and website.

Approved by

For Kirloskar Ferrous Industries Limited

- Sd-

R.V.Gumaste

Managing Director